

Fleming.



“Customer Experience in New Digital Age”

# Customer Experience Management

## – Cross Industry Summit

### CONFERENCE

27 – 29 July 2016 | Kuala Lumpur

#### In the chair:



**Morris Pentel**

Chairman

Customer Experience Foundation, United Kingdom

#### Features:

**Full Day Workshop**

*by the Worlds Leading Trainers in Customer Experience*

**Exclusive Cross Industry Panel Discussion**

**Interactive Campfire Session**

**6 Brainstorming Round Table Sessions**

**Official Supporting Association**



2<sup>nd</sup> Annual

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